

Pengurusan Jenazah Sinaran Baharu PTE LTD

# Membership Terms & Conditions

This PJSB's Membership Terms & Conditions is governed by PJSB solely. It is compiled to create awareness and to be transparent of all information regarding our membership to our members. PJSB pledges honesty and sincerity and that this Terms & Conditions are to the best benefit for our Members. All contents are subject to changes and updates as and when PJSB deems fit to ensure that our professionalism and services are up to date.

#### Introduction

Pengurusan Jenazah Sinaran Baharu hereby shall be referred to "PJSB" in short for the following Membership Terms & Conditions.

PeaceHealth is a non-emergency ambulance service provided for PJSB to our members and public in general.

# Objective

In our effort to enhance our professional services, PJSB offers our membership package to our local Muslim community.

### Membership

Our membership drive **AIMS TO ASSIST**, ensuring financial preparedness in times of need when death approaches, with a coverage package.

## 1. Membership Enrollment

- 1.1 PJSB's membership drive is open to:
  - 1. Only one(1) registered member per immediate family allowed
  - 11. Singapore Citizen or PR only
  - 111. Singaporean Muslim
  - ιω. Applicants must 21 60 years of age
  - σ. Members
- 1.2 PJSB Membership Form<sup>1</sup> MUST be filled up and completed accordingly.
- 1.3 All membership applications received shall be tabulated, screened and certified subject to approval.
- 1.4 Member shall **NOT BE** entitled to receive claims in **LESS THAN 90 days** upon membership commencement date.
- 1.5 Any members found defaulting subscription payments for 3 months consecutively without any prior arrangement with PJSB, his/her membership shall be automatically considered null and void and shall be terminated without prior notice.

NOTE; <sup>1</sup> Forms available in <u>www.pjsb.sg</u> or you may request from PJSB to be collected/sent whichever is convenient within mutual agreement between PJSB and members.

- 1.6 Members are to hire ONLY PJSB'S services in order to be able to process claims.
- 1.7 Upon approval, a member would be issued a membership card with allocated membership number for identification purposes whenever needed and required for official purposes and/or claim proceedings
- 1.8 Beneficiaries refers to member's:
  - i. Legal spouse
  - ii. Parent
  - iii. Parent in-laws
  - iv. Legal children up to 21 years of age
- 1.9 All members' records and particulars are private and confidential and shall be kept safe by PJSB.
- 1.10 All final decisions on claims, benefits, coverage, procedures shall be at the sole discretion of PJSB.
- 1.11 All claims shall be processed within 3 working days.

# 2. Packages

#### 2.1 Concessionary Membership\*

Designed to target strictly on loners, singles and/or elderly including those under privileged individuals. PJSB strives to secure these less fortunate in every way we can to ensure of their before, during and after departure is taken care off and therefore this package is not available for the mass.

\*Note: Referring above package, additional letter of verification from any registered Government or Non Government Body stating status of intended member is required.

#### 2.2 Al-Asasiyyah Standard Membership

This package intends to serve the society in general specifically the local Muslim community.

#### 2.3 Al-Ulaa Premier Membership

In PJSB's motto to lead positive social change and to deliver value to members through information, opportunity and services, we offer this Premier Package to any individual who wishes to sign up and contribute in 1 way or another to PJSB.

## 3. Registration Fees

A one (1) time Registration Fee of \$30.00 is applicable to all new joiners.

## 4. Subscription Fees

Subscription fees payable are as follows

| No. | Package               |     | Fees          |
|-----|-----------------------|-----|---------------|
| 1   | *Concessionary Member | S\$ | 30.00/annual  |
| 2   | Al-Assasiyyah Member  | S\$ | 120.00/annual |
| 3   | Al-Ulaa Member        | S\$ | 600.00/annual |

# 5. Membership Coverage

# 5.1 Concessionary Package<sup>2</sup>

| No. | Beneficiaries           | Coverage                     |
|-----|-------------------------|------------------------------|
| 1   | Individual members ONLY | Full PJSB's Package Coverage |
| 2   | PeaceHealth packages    | 10% off                      |

NOTE: <sup>2</sup> Refer point no. 2.1

## 5.2 Al-Asasiyyah Standard Package

| No. | Beneficiaries            | Coverage                       |  |
|-----|--------------------------|--------------------------------|--|
| 1   | Member                   | Full Basic Package<br>Coverage |  |
| 2   | Member's spouse          |                                |  |
| 3   | Member's Children        | S\$ 200.00                     |  |
| 4   | Parents / Parent-in-laws |                                |  |
| 5   | PeaceHealth packages     | 10% off                        |  |

#### 5.3 Al-Ulaa Premier Package

| No. | Beneficiaries                       | Coverage                       |  |
|-----|-------------------------------------|--------------------------------|--|
| 1   | Member                              | Full Basic Package<br>Coverage |  |
| 2   | Member's spouse                     |                                |  |
| 3   | Member's Children                   |                                |  |
| 4   | Member Parents / Parent-in-<br>laws |                                |  |
| 5   | PeaceHeallth packages               | 10% off                        |  |

NOTE: <sup>3</sup> 'Amali claim is only claimable in the 4<sup>th</sup> year of membership with no form of defaults in your annual subscription at any time during your membership with PJSB.

#### 6. Claims

- 6.1 All claims **SHALL ONLY** be entertained with PJSB being engaged to handle Jenazah service(s) for members.
- 6.2 PJSB **SHALL NOT** be liable and/or accountable for, in partial or in full, either as an individual or a company as a whole, if at any time members engage other than PJSB services(s) to handle jenazah case(s).
- 6.3 PJSB wishes to stress that we are unassociated with any other Jenazah Management Companies or Association pertaining to our membership.
- 6.4 All claims shall be claimed and/or offset from Basic Jenazah package<sup>3</sup>

  ONLY after verification of all evidences and paperwork.
- 6.5 All forms of monetary disburse, if needed, shall be paid out within seven (7) working days of submission of request.

NOTE: <sup>3</sup> Refer to latest Package pricelist published every quarterly in a calendar year